



Systeme de santé et soins de première ligne

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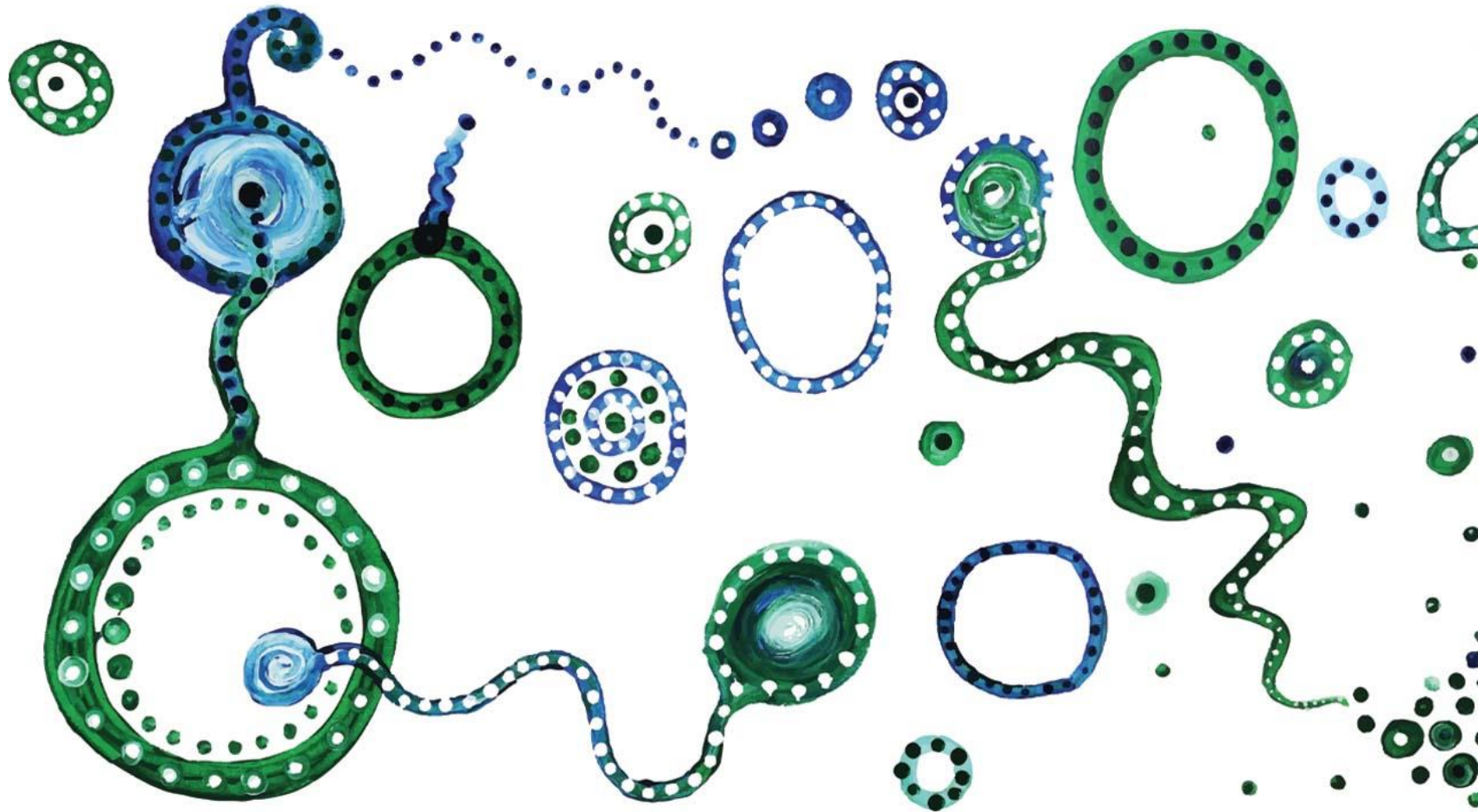
Chief Executive – NSW Agency for Clinical Innovation

Deputy Secretary – Clinical Innovation and Research, NSW Health

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Conférence Suisse de Santé Publique 2023

Santé publique et soins de première ligne : plus forts ensemble



Je reconnâit les gardiens traditionnels des terres sur lesquelles nous nous réunissons. J'aimerais rendre hommage aux anciens passés et présents et étendre ce respect aux autres peuples autochtones ici présents.



Nous reconnaissons et apprécions les consommateurs, les patients, les soignants, les supporteurs et les proches. Les voix des personnes ayant une expérience vécue sont puissantes. Leur contribution est essentielle pour permettre la prise de décision en vue d'une réelle transformation des systèmes de santé.

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Défis en première ligne

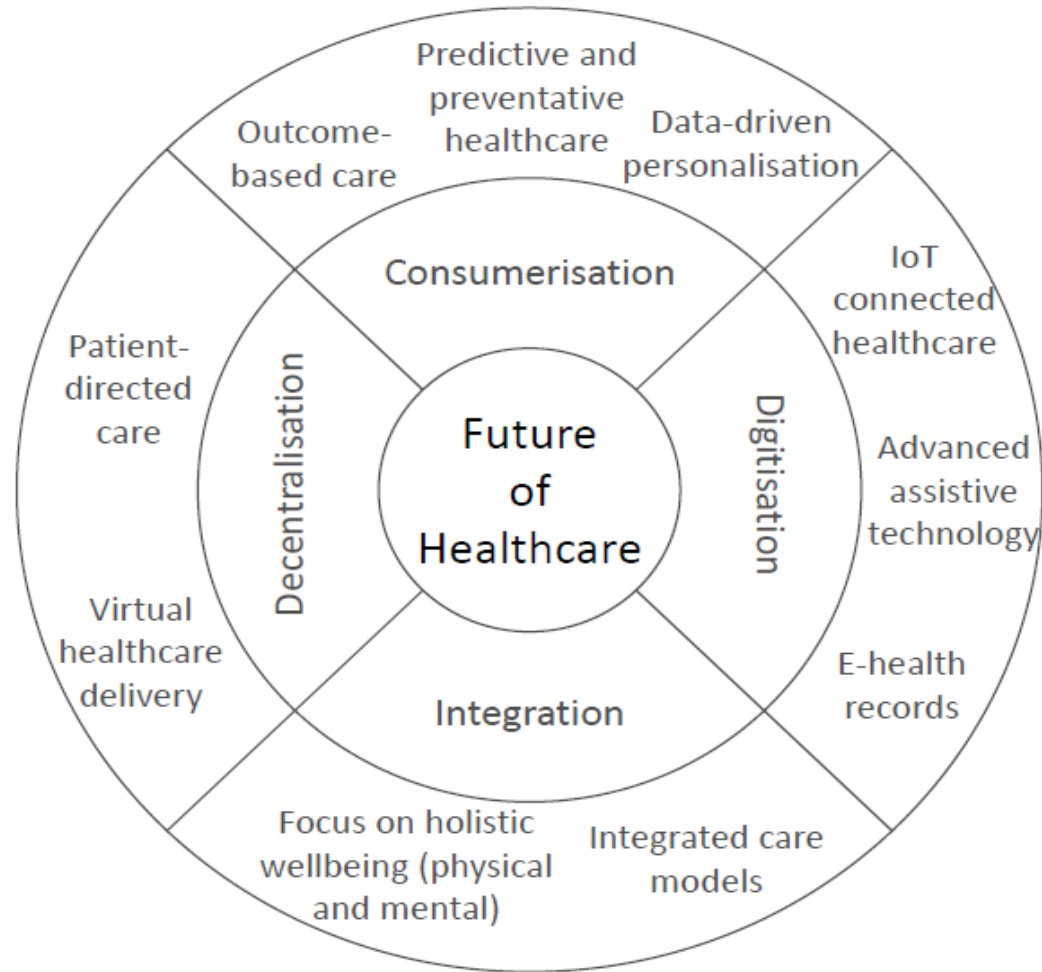
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Réformes et innovation

3

Première ligne et système

Tendances globales



(Source: Amy Barouch Icare 2018)

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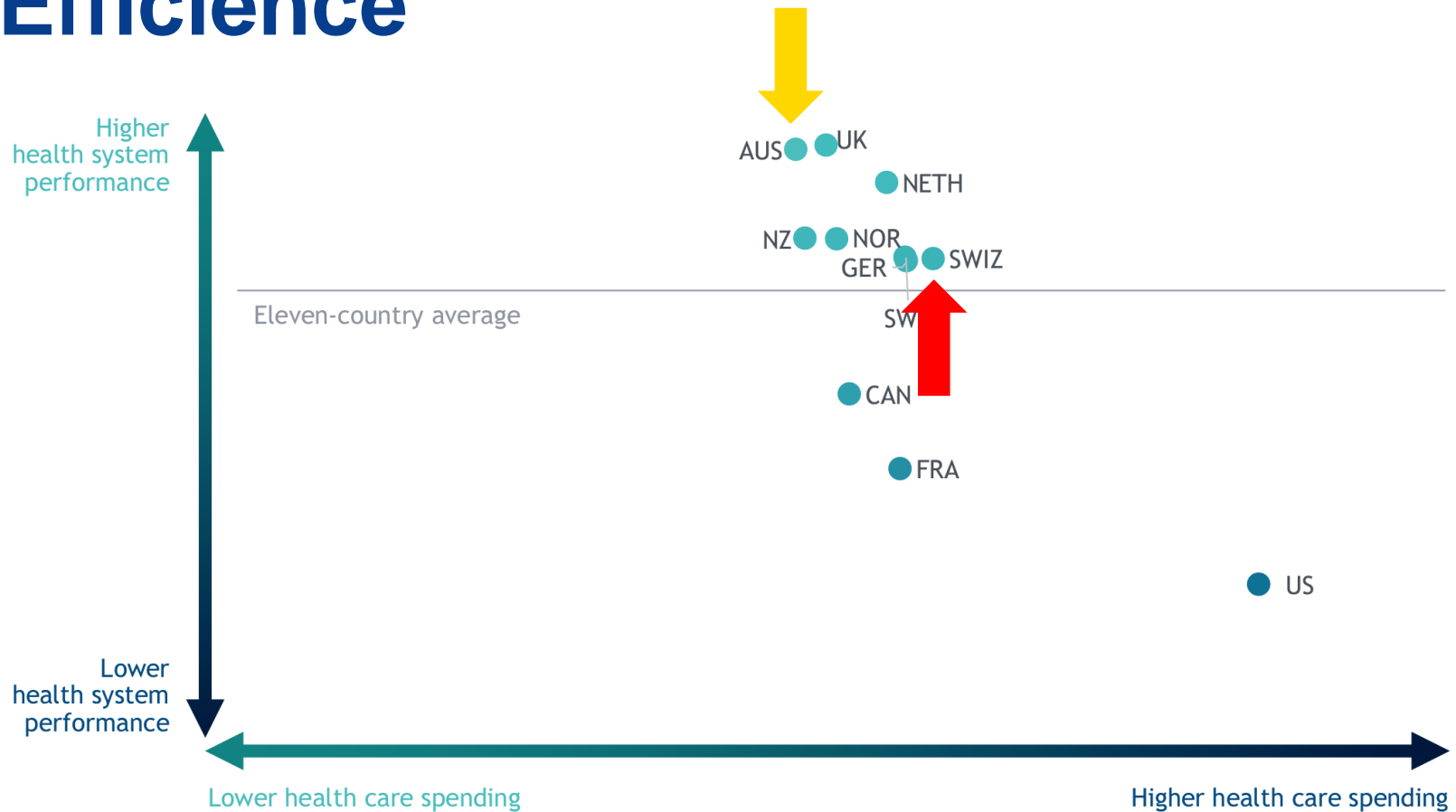
Défis en première ligne

Performance systémiques



	AUS	CAN	FRA	GER	NETH	NZ	NOR	SWE	SWIZ	UK	US
OVERALL RANKING	2	9	10	8	3	4	4	6	6	1	11
Care Process	2	6	9	8	4	3	10	11	7	1	5
Access	4	10	9	2	1	7	5	6	8	3	11
Administrative Efficiency	1	6	11	6	9	2	4	5	8	3	10
Equity	7	9	10	6	2	8	5	3	4	1	11
Health Care Outcomes	1	9	5	8	6	7	3	2	4	10	11

Efficiency



Note: Health care spending as a percent of GDP.

Source: Spending data are from OECD for the year 2014, and exclude spending on capital formation of health care providers.



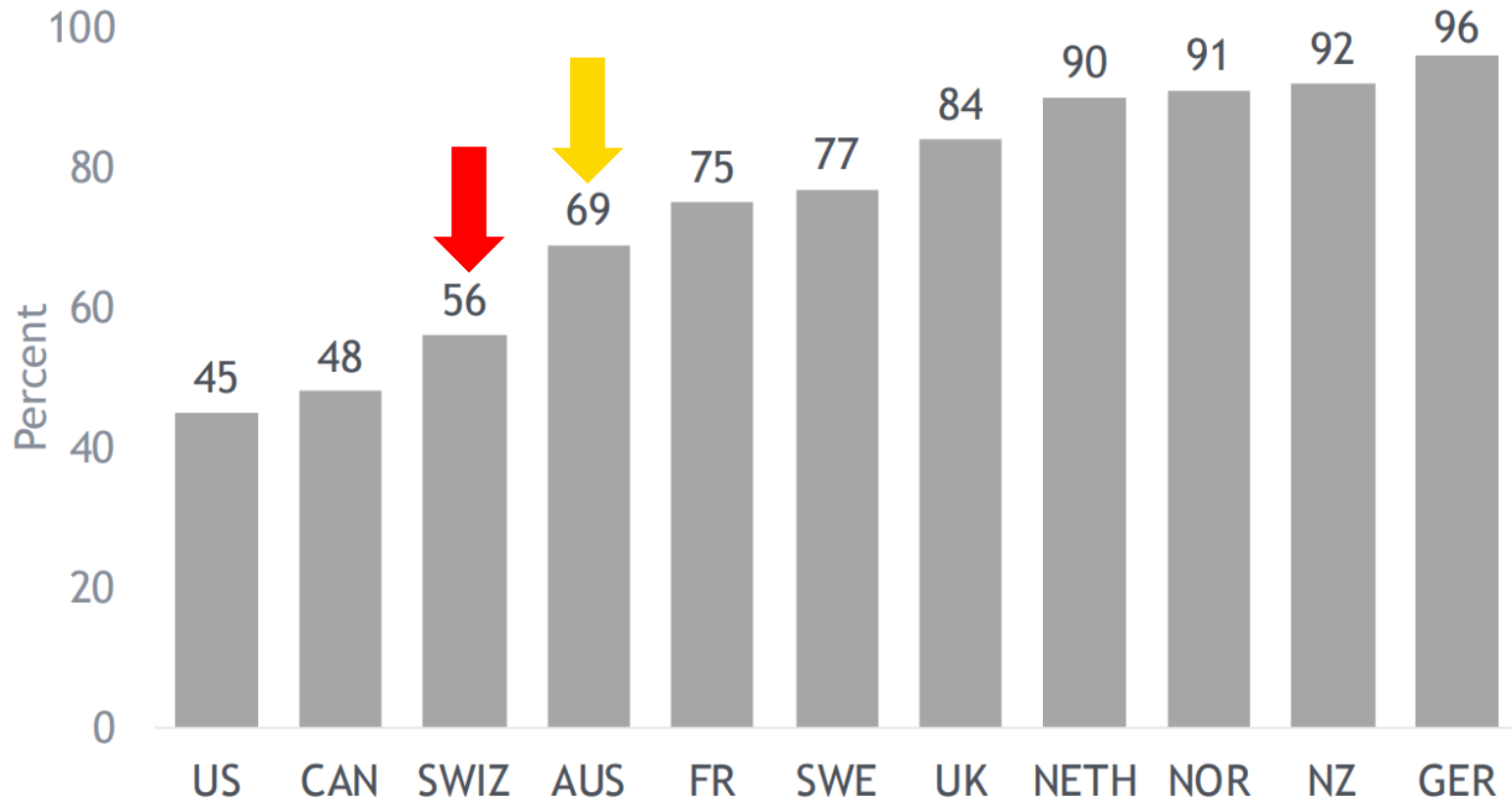
The Commonwealth Fund

E. C. Schneider, D. O. Sarnak, D. Squires, A. Shah, and M. M. Doty, *Mirror, Mirror: How the U.S. Health Care System Compares Internationally at a Time of Radical Change*, The Commonwealth Fund, July 2017.

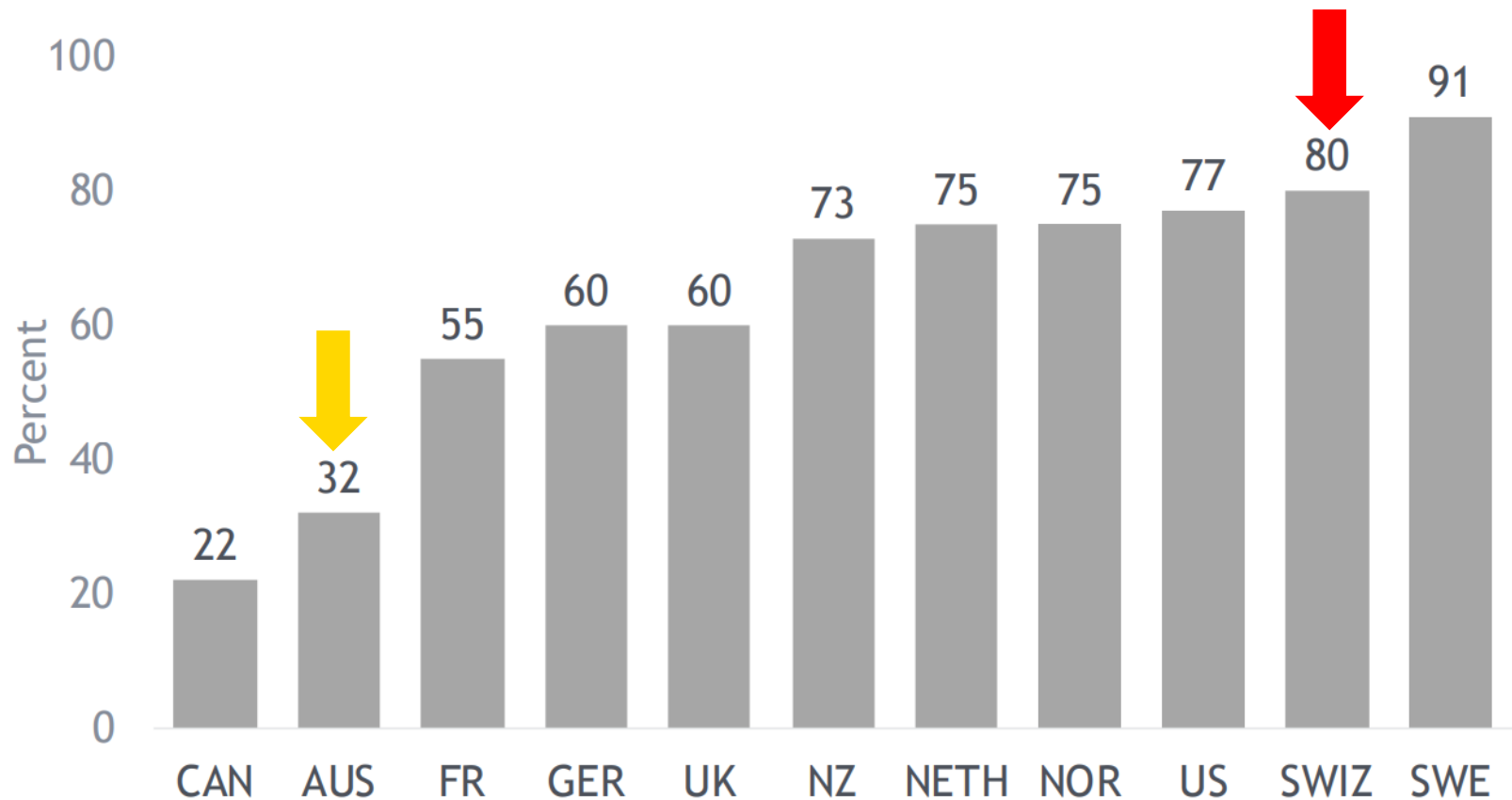


UNSW SYDNEY

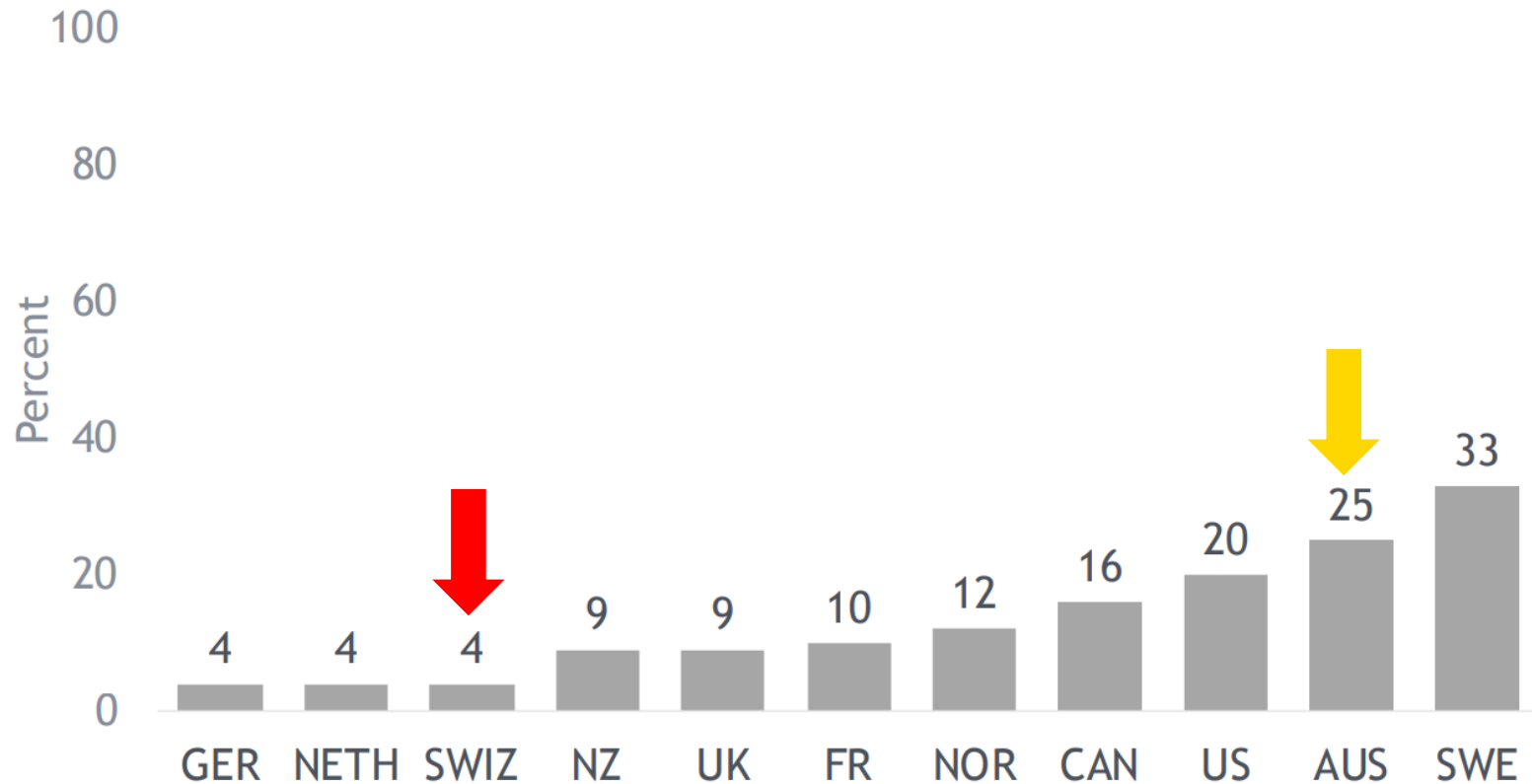
Practice has arrangements where patients can be seen when practice is closed (not including the ER)



Practice offers patients option to communicate via email or secure website about a medical question



Practice frequently or occasionally uses video consultations



Défis actuels et émergents

- Demande croissante
 - Manque de couverture populationnelle
- Méthode de financement et de paiement
 - Fragmentation des soins
 - Manque de coordination avec les lignes spécialisées
- Recrutements et formation
 - Bien-être et satisfaction au travail
- Intégration des nouvelles technologies
- Adoption de systèmes de prestation virtuelle
- Commercialisation de l'offre de première ligne

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Défis en première ligne

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Réformes et innovation

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SystemAnn Arbor, MI, USA.

Is There Primary

William J. Kassler, MD,

ABOUT THE AU

William J. Kassler

EDUCATION FOR PRIMARY CARE
2021, VOL. 32, NO. 2, 65
<https://doi.org/10.1080/14739879.2021.1894605>

EDITORIAL

Predicting the future of primary care...

Over the centuries divination has taken many forms in the pursuit of knowledge about tomorrow today. Many will remember the Olmec or Mayan eschatology that led to the 2012 phenomenon. From Nostradamus to astrology, crystal ball gazing in one form or another has long been popular.

How then might we predict the future of Primary Care with any certainty?

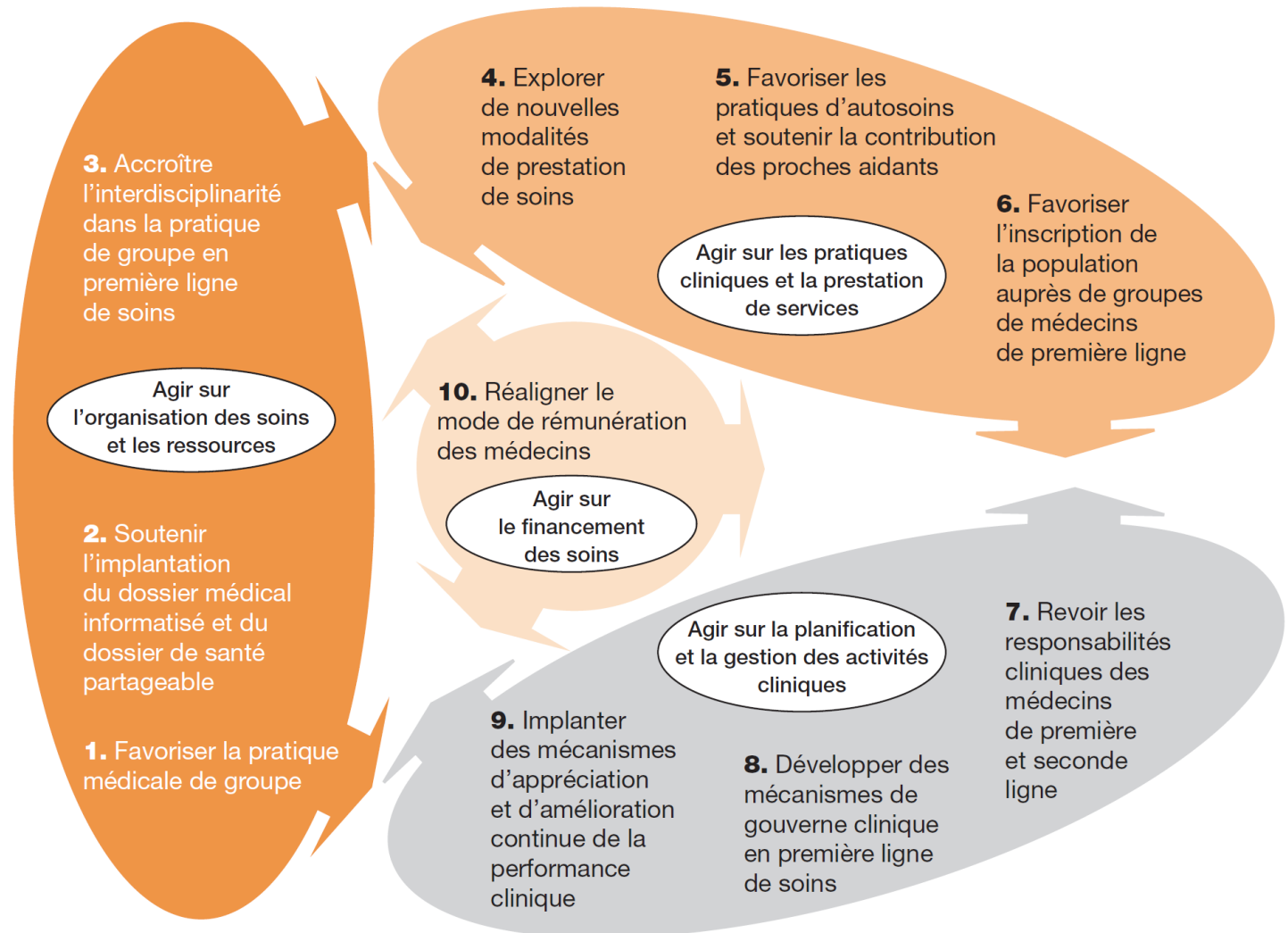
Perhaps slightly ironically, for me the wisdom of the assassinated 16th President of the United States of America offers us all guidance on how to do this. Two centuries ago Abraham Lincoln knew that ...

“The best way to predict the future is to create it.”

Tendances et innovations

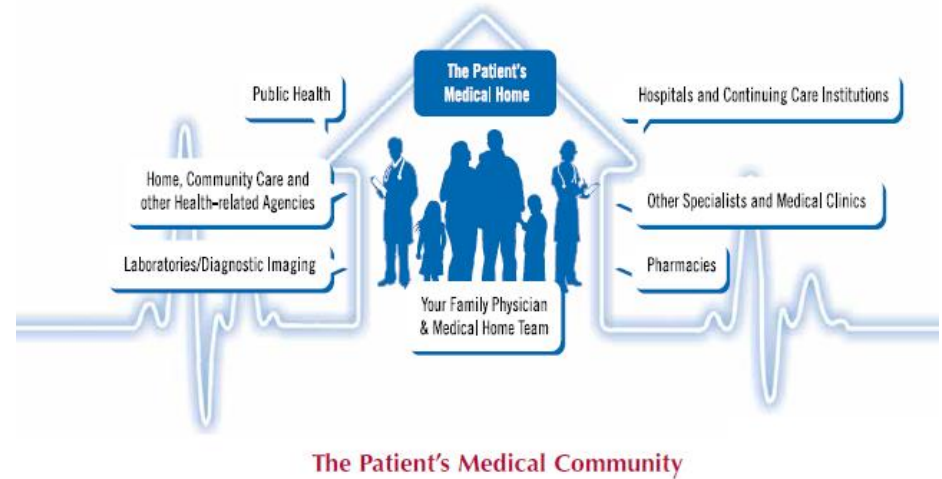
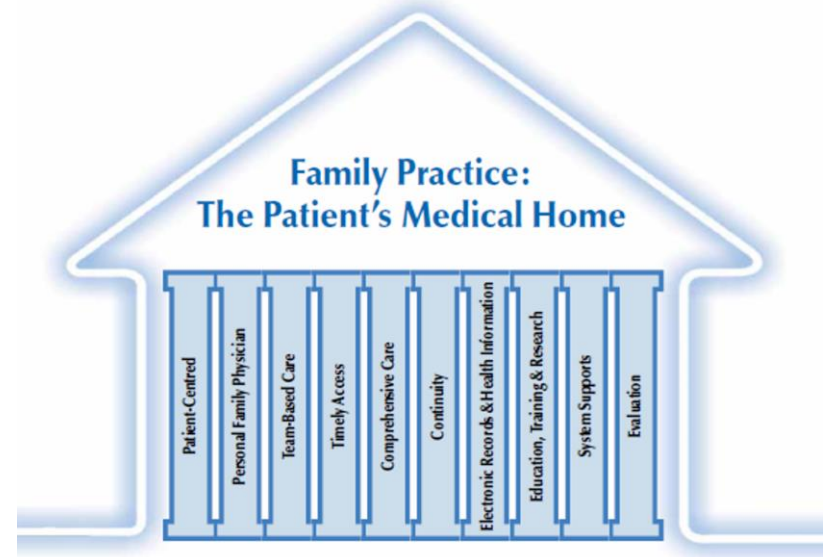
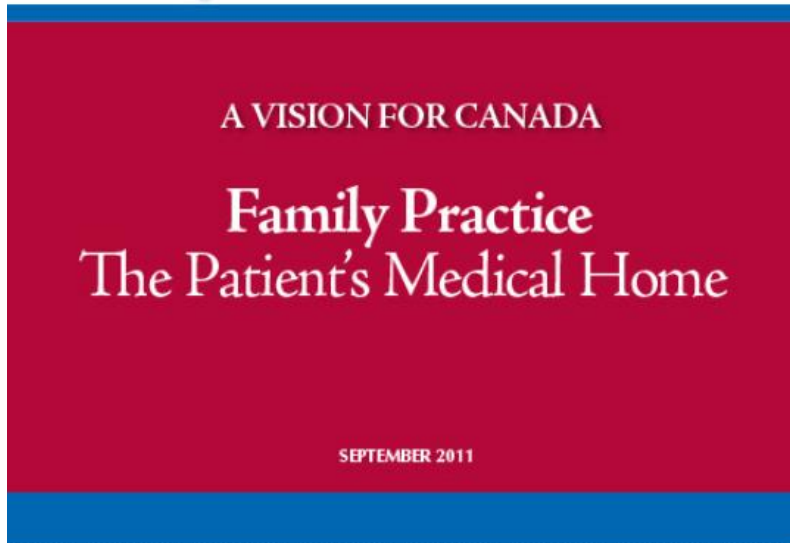
- Approches populationnelles et proactives
- Personnalisation des soins
 - Portails-patients et mesures rapportées par les patients
 - Médecine de précision
- Équipes multidisciplinaires et subsidiarité
- Programmes de gestion intégrée et trajectoire de soins
- Modèles alternatifs de prestation de soins et services
 - Soins aigus ambulatoires
 - Soins virtuels synchrones et asynchrones
- Dossiers électroniques et applications digitales
- Financement fondé sur la valeur

Réformes



(Source: Commissaire à la Santé et au Bien-être du Québec, 2009)

Réformes



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Tendances contemporaines

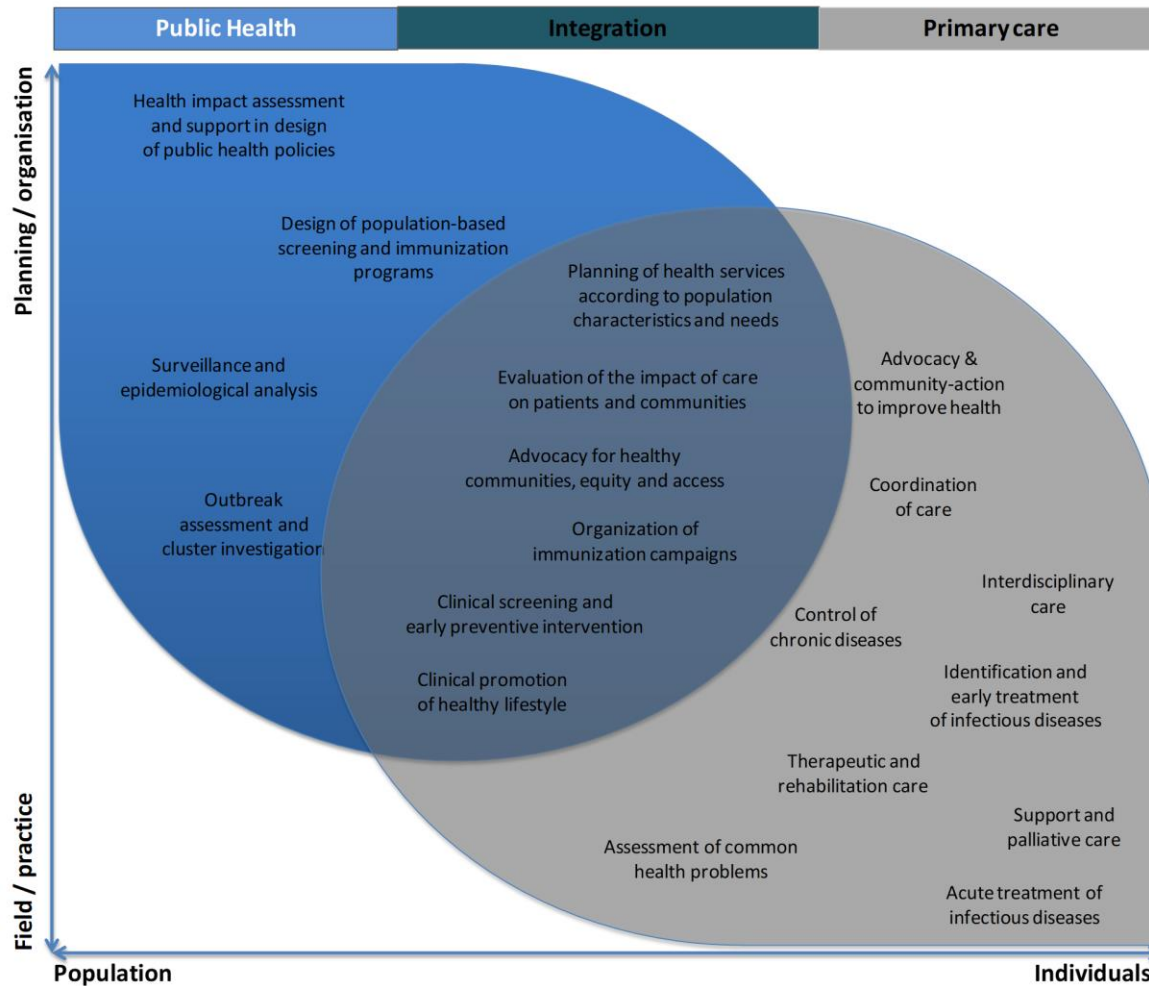
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Réformes et innovation

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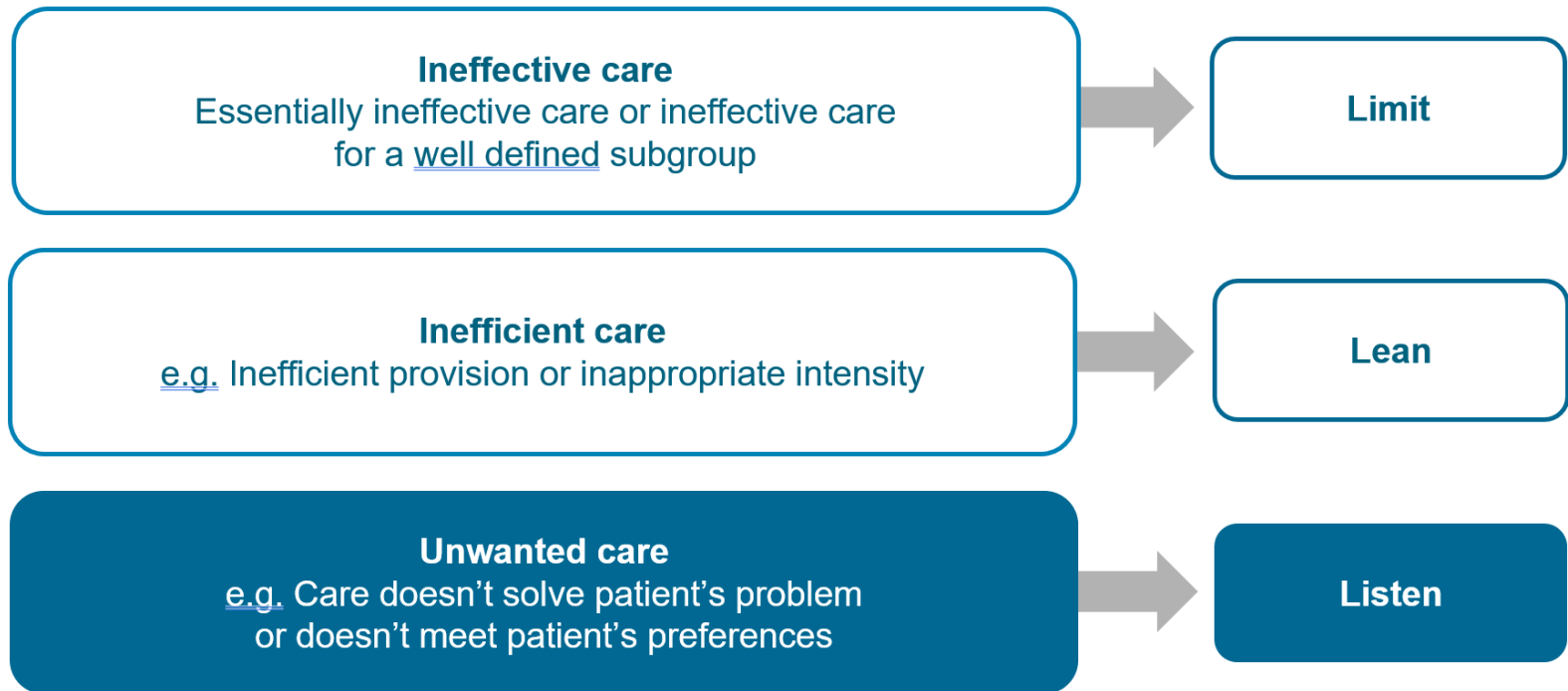
Première ligne et système

Approche populationnelle



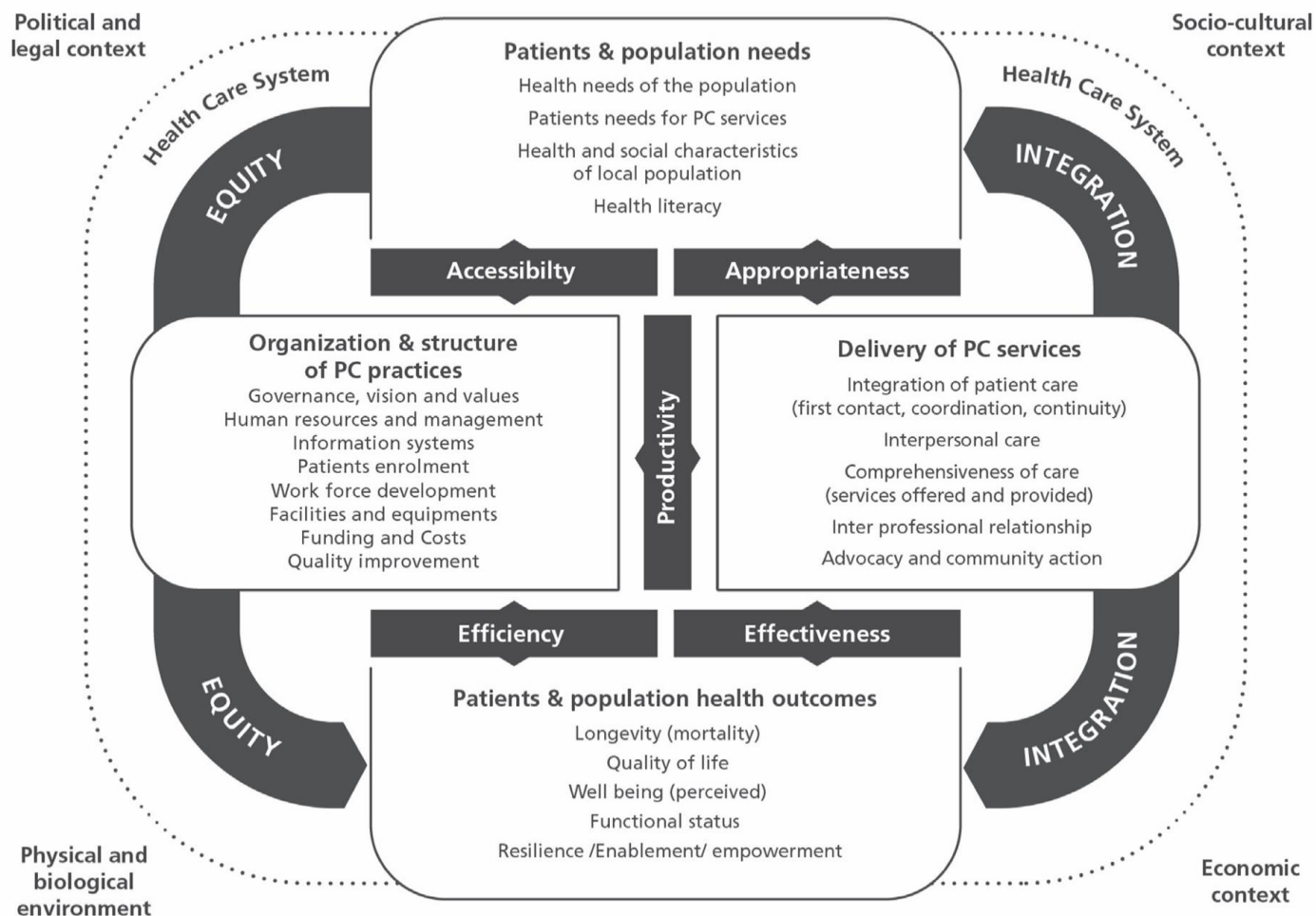
(Source: Levesque et al. 2013)

Soins axées sur la valeur



Limit, lean or listen? A typology of low-value care that gives direction in de-implementation
Eva W [Verkerk](#), Marit AC [Tanke](#), [Ridolf B Kool](#), Simone A Van [Dulmen](#), and Gert P [Westert](#)
International Journal for Quality in Health Care, 2018, 30(9), 736-739

Mesure intégrée de la performance



(Source: Senn et al. 2021)

Focusser la recherche

Table 1. Top 10 unanswered primary care research priorities.

1. How can primary care best address the social determinants of health and promote health equity?
2. How should primary care be financed, organized, and staffed?
3. How best can universal health coverage be achieved in low and middle income countries?
4. How should primary care performance be measured?
5. What are the most effective ways to translate knowledge and evidence into primary care?
6. What are the most effective interventions to improve functional ability and quality of life in people with multimorbidity?
7. What are the best ways to involve patients in the design and delivery of primary care?
8. How can Indigenous communities' knowledge be integrated into the provision of clinical services at the individual level?
9. How can primary care best promote healthy behaviours in the population?
10. What are the effects of using electronic communication (including email, text messaging and electronic health record access) in the delivery of primary care?

<https://doi.org/10.1371/journal.pone.0206096.t001>

Merci!