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Mark Moser is a Lecturer in Communication at the School of Business, FHNW, specialising in intercultural competence and conflict resolution. He spent over fifteen years as Secretary General of an international health organisation and as a leadership development consultant across Europe, Asia, and Africa. He holds a postgraduate degree in Conflict Analysis and Resolution from the University of Basel and an executive coaching qualification from Ashridge Business School, UK. In January 2026, Mark published *The Art of Living with Illness*, drawn from four decades of living with chronic pain. He grew up in Papua New Guinea and is based in Switzerland and Southeast Asia.